

MARKET TRENDS AND OPPORTUNITIES FOR PLASTIC PROFILES IN CONSTRUCTION

PROFILES 2018

Finding Innovation a Home

Home Innovation Research Labs

- Founded in 1964 as wholly-owned subsidiary of NAHB
- Independent, for-profit researchers assisting development and commercialization of new building technologies
 - Engineering research & development
 - Market & field research
 - Laboratory testing
- #1 in green home building certification (NGBS)
- Building codes and standards developers
- Partners with ICC-ES to fast-track issuance of ESRs





Purpose and Outline of Presentation

- Review of building materials trends in new homes and remodeling
 - 1. Windows & Patio Doors
 - 2. Roofing
 - 3. Siding & Exterior Finishes
 - 4. Exterior Trim & Fascia
 - 5. Decks & Railing Systems
 - 6. Fences & Privacy Walls
- Current market opportunities; Pitfalls in launching & promoting new building products & services



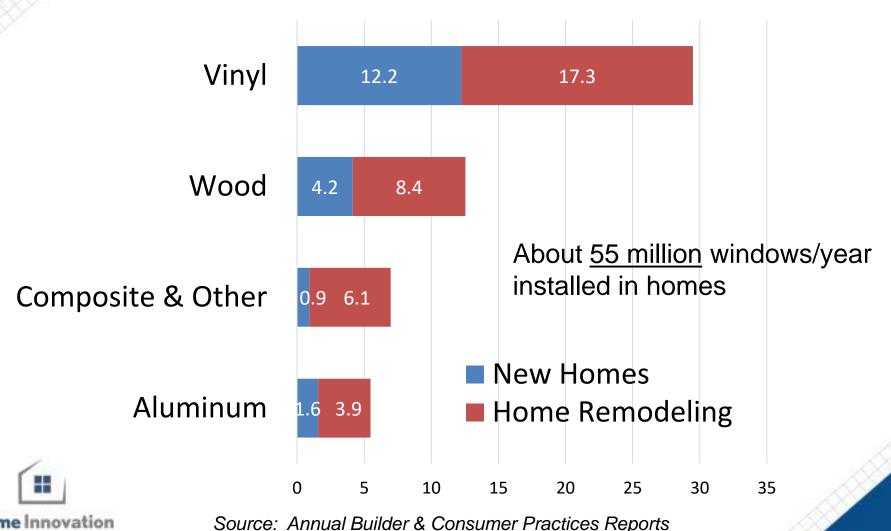
Basis for Trend Data: Annual Building Product Tracking Studies

- Home Innovation has been tracking annual materials purchases since 1995
 - Builder Practices Survey of 1,500 U.S. Builders
 - Consumer Practices Survey of 100,000+ U.S. households
- Decades of <u>custom market research</u>, sponsored by hundreds of building materials manufacturers
- Support of <u>development and launch</u> of hundreds of new building products

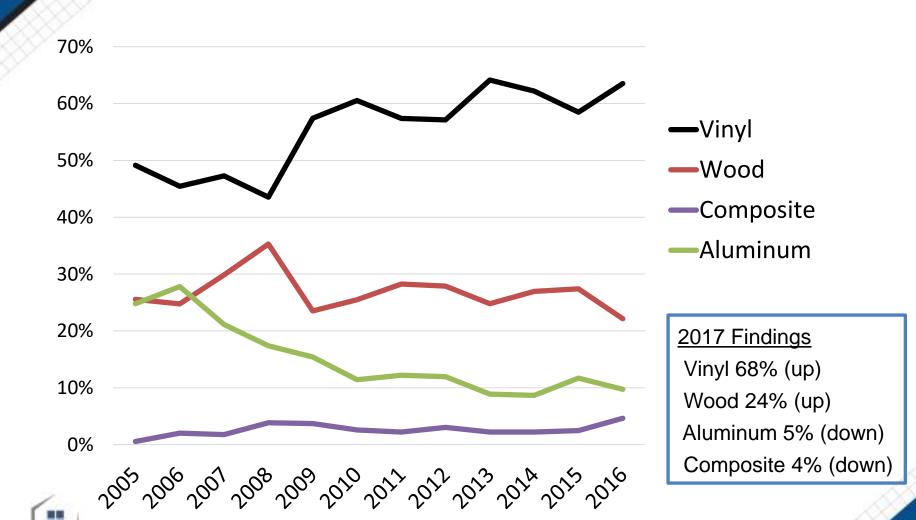


Windows Installed in New U.S. Homes and Home Remodeling, 2017

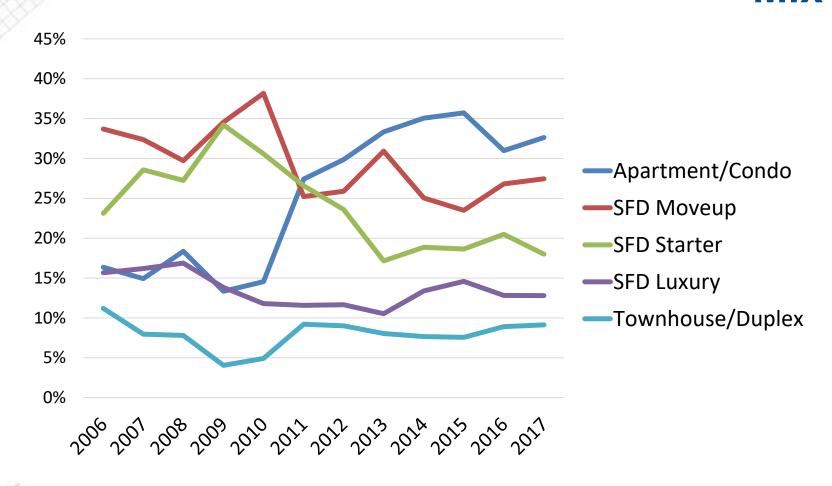
(millions of window units)



Windows in New U.S. Homes



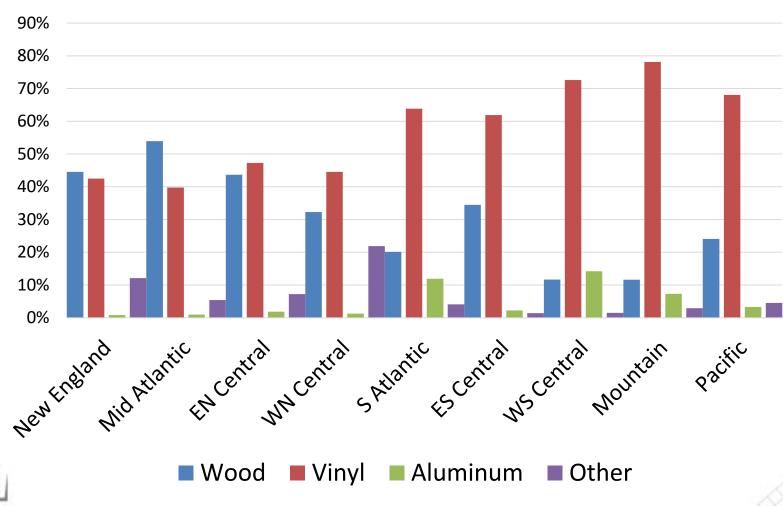
Change in New Home Construction Mix





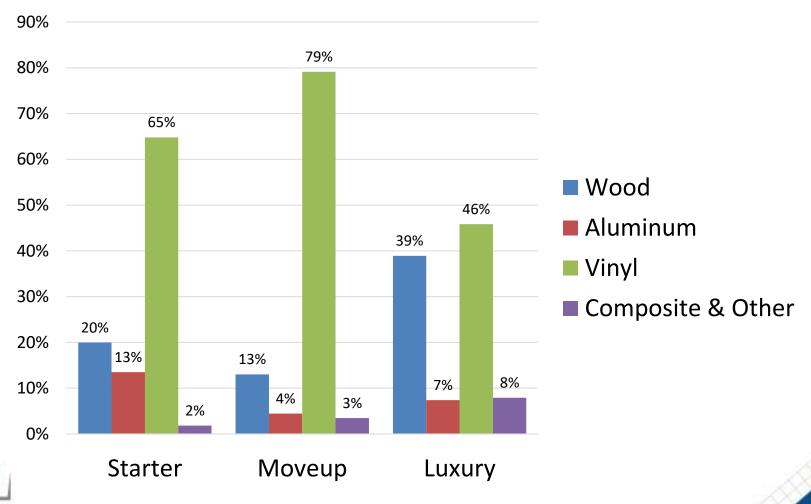
Source: Home Innovation Research Labs, NAHB

Windows in New U.S. Homes, by Census Divisions, 2016

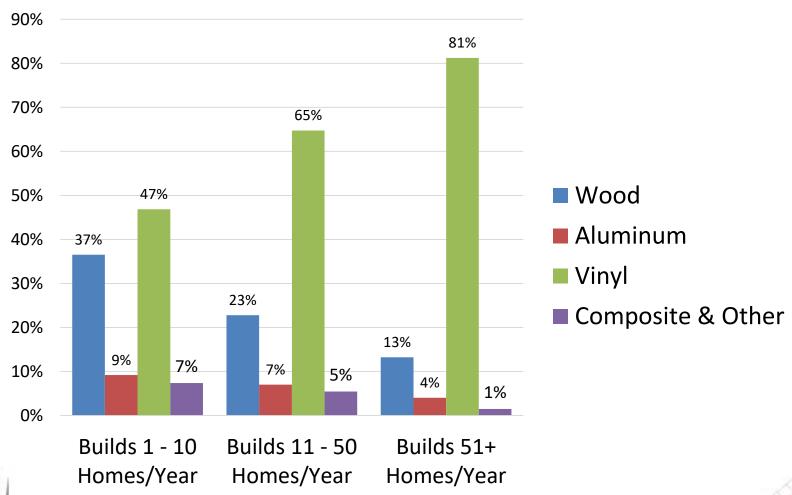




Window Frame Materials in New U.S. Homes by <u>Price-Point of Home</u>, 2016

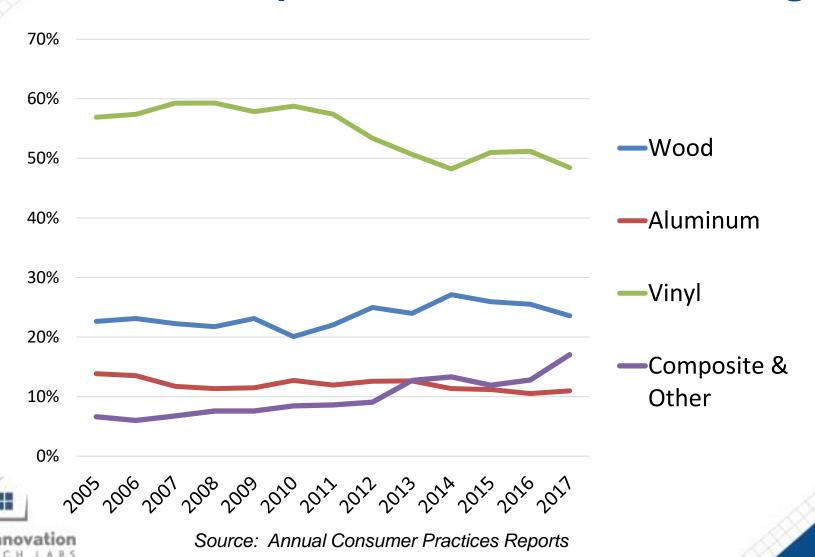


Window Frame Materials in New U.S. Homes by <u>Size of Builder</u>, 2016



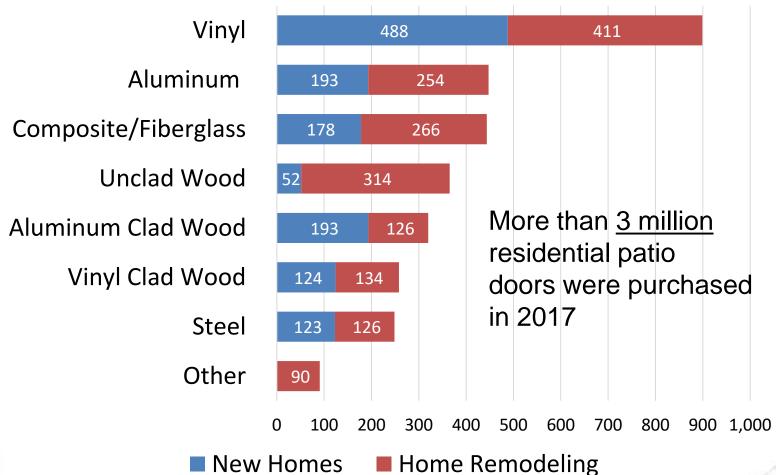


Windows in U.S. <u>Home Repair</u>, <u>Replacement</u>, and Remodeling



Patio Doors Purchased for New Homes and Remodeling, 2017

(thousands of units)

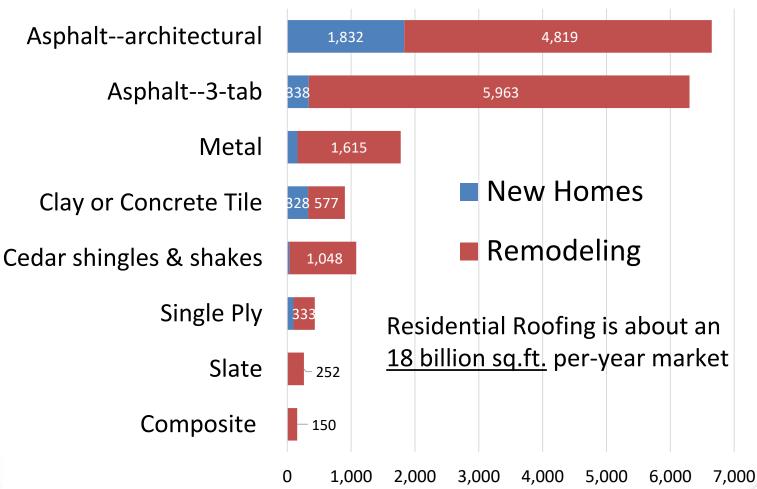




Source: Annual Builder & Consumer Practices Reports

Residential Roofing: New Homes and Home Replacements/Additions, 2017

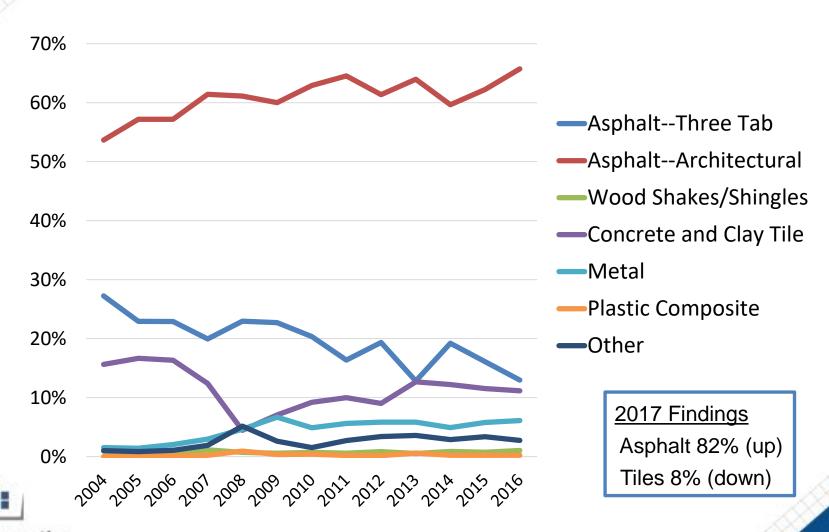
(millions of sf)



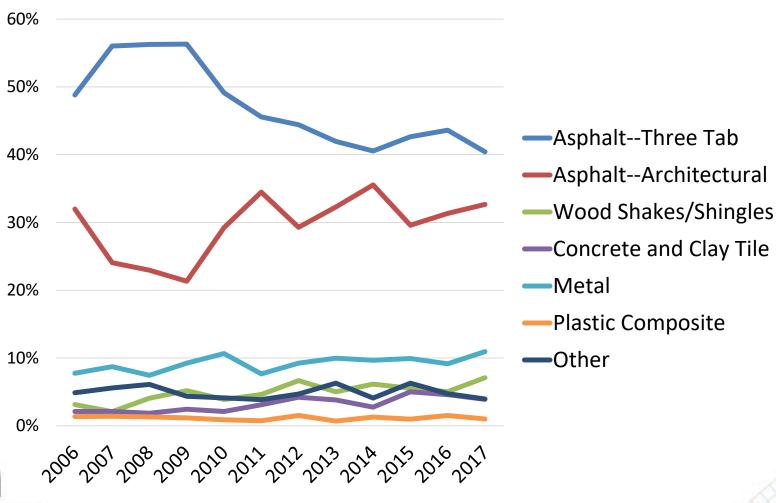


Source: Annual Builder & Consumer Practices Reports

Roofing Materials Installed in New U.S. Homes



Roofing Material Installed in U.S. <u>Home Replacements</u>

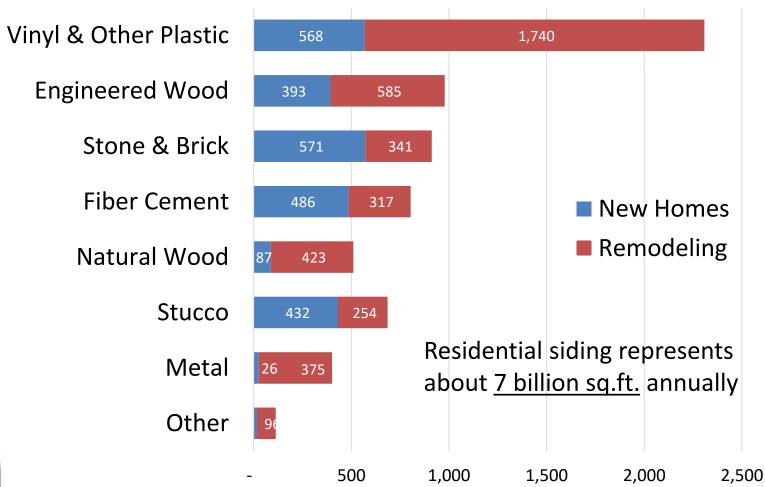




Source: Annual Consumer Practices Reports

Siding in New Homes and Remodeling, 2017

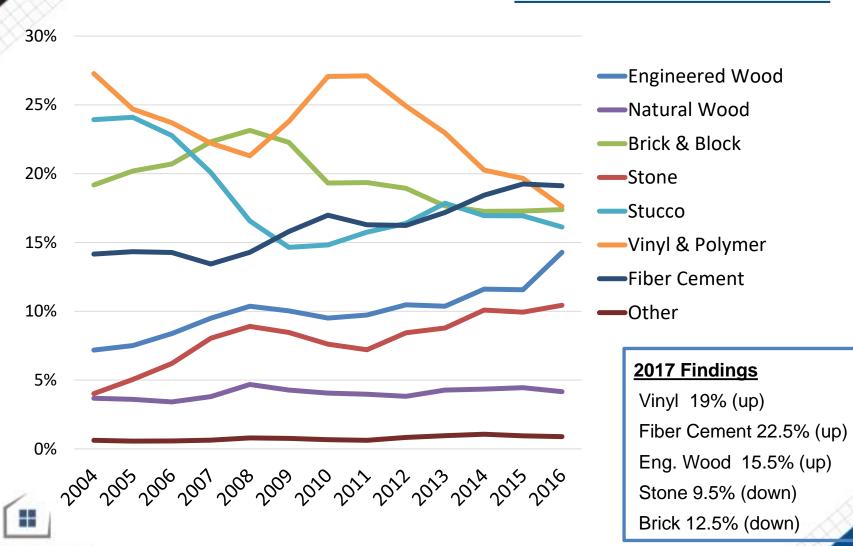
(millions of sq.ft.)



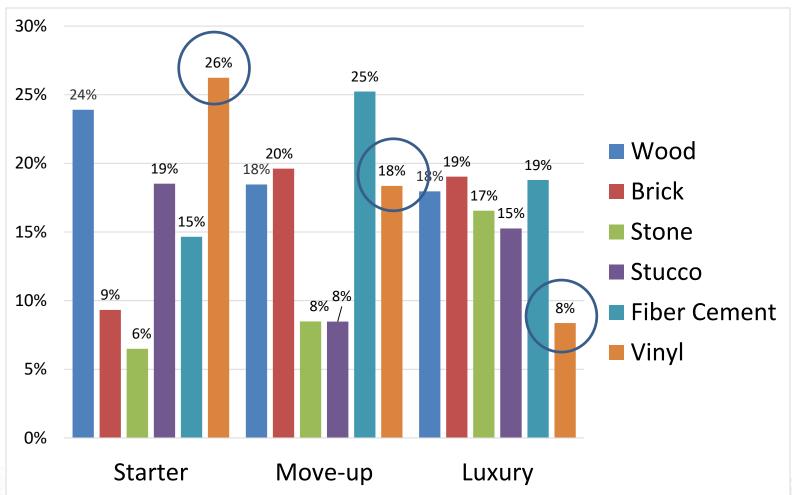


Source: Annual Builder & Consumer Practices Reports

Siding on New U.S. Homes

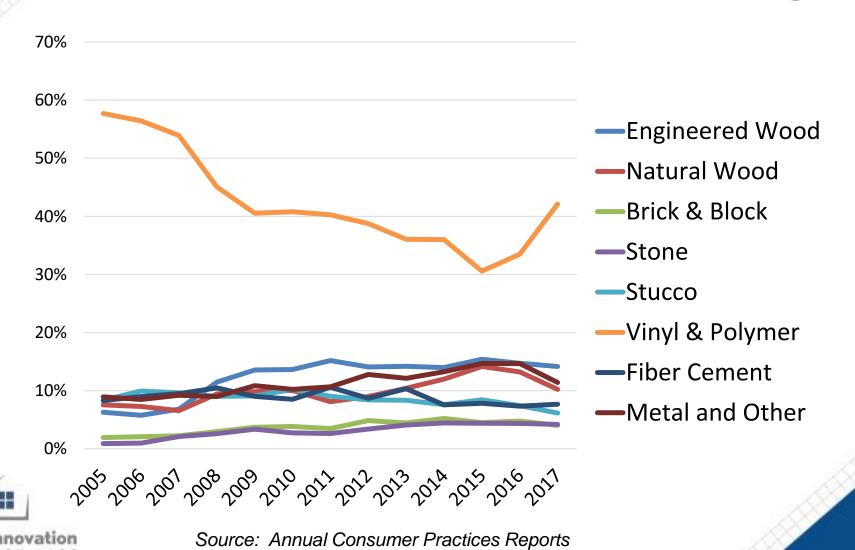


Siding Shares on New U.S. Homes, by Major Price-Points, 2016

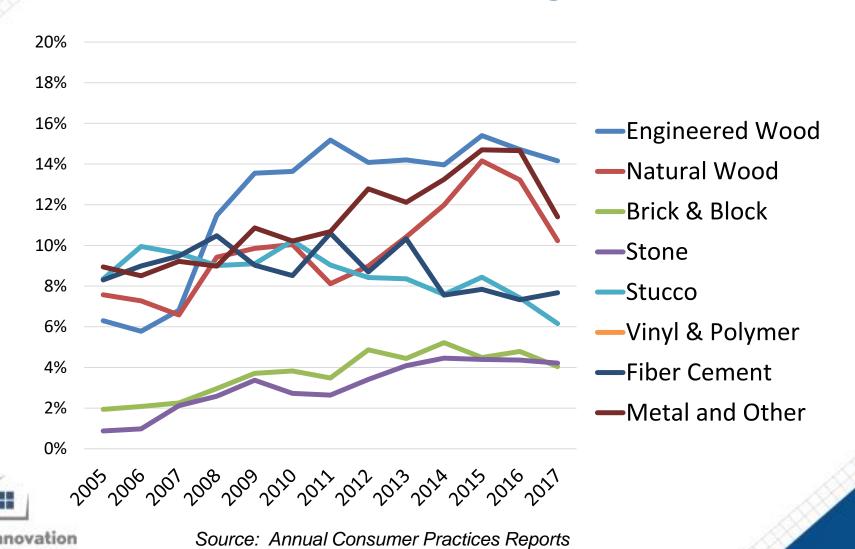




Exterior Cladding in Home Remodeling

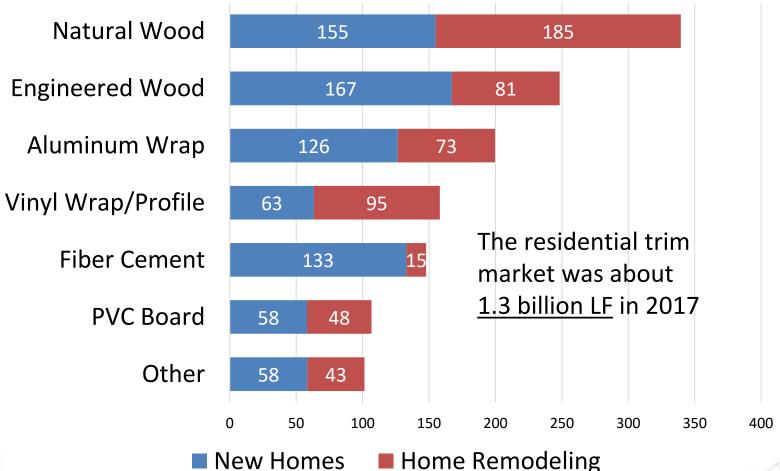


Exterior Cladding in Home Remodeling (Lowest Tier)



Exterior Trim & Fascia Board for New U.S. Homes, 2017

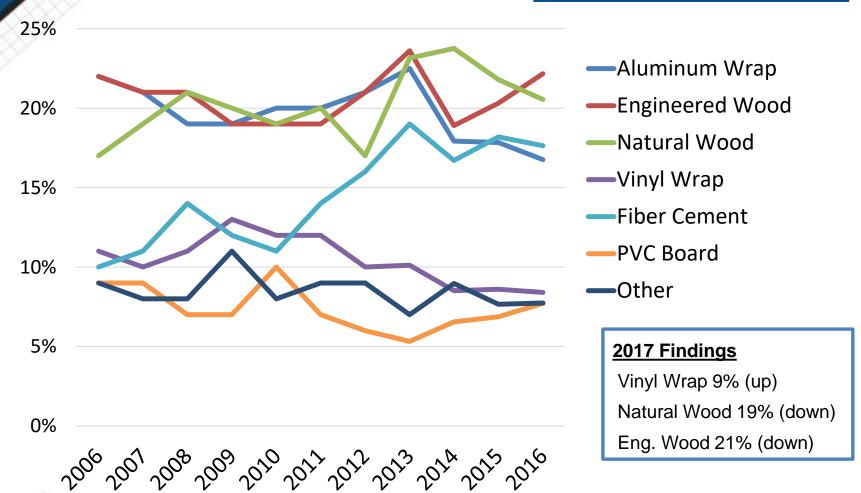
(millions of LF)





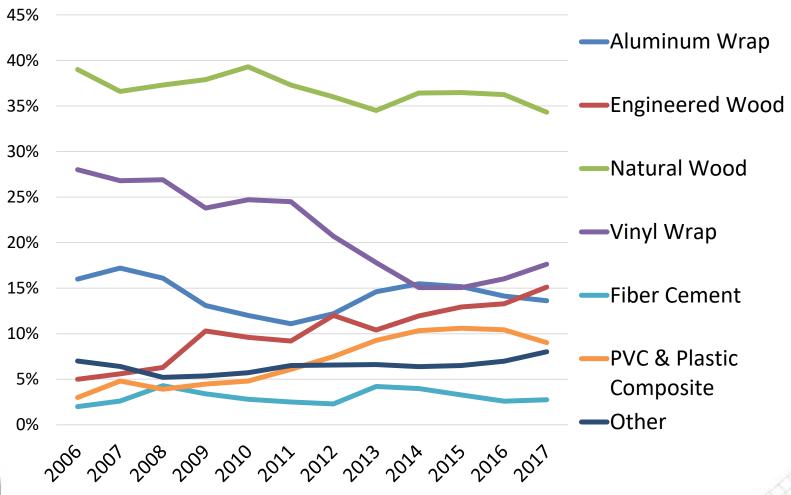
Source: Annual Builder & Consumer Practices Reports

Exterior Trim & Fascia Board for New U.S. Homes





Exterior Trim & Fascia for U.S. <u>Home Remodeling</u>

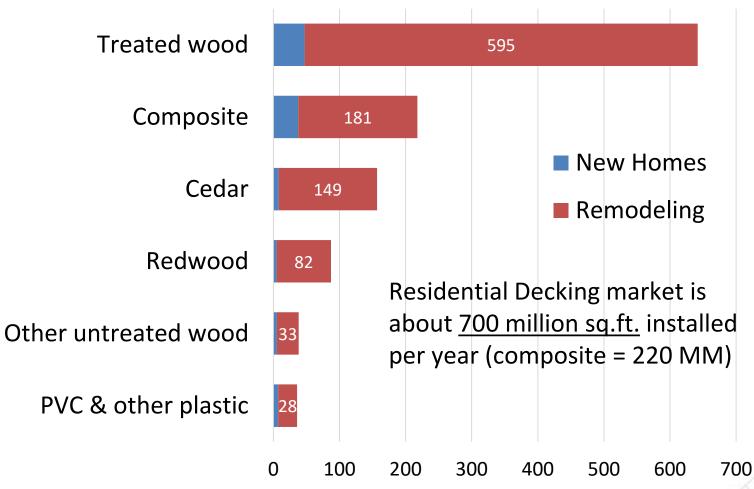




Source: Annual Consumer Practices Reports

Porch & Deck Surfacing in New Homes and Remodeling, 2016

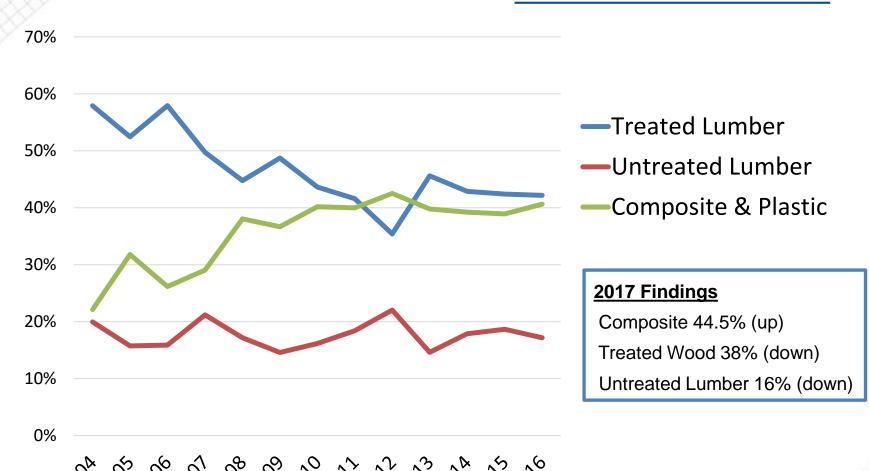
(millions of sf installed)





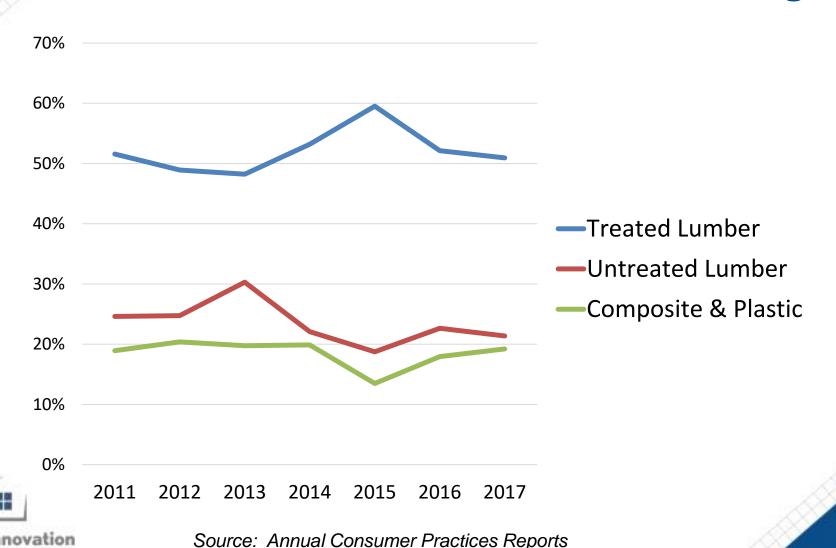
Source: Annual Builder & Consumer Practices Reports

Porch and Deck Surfacing Materials in New U.S. Homes



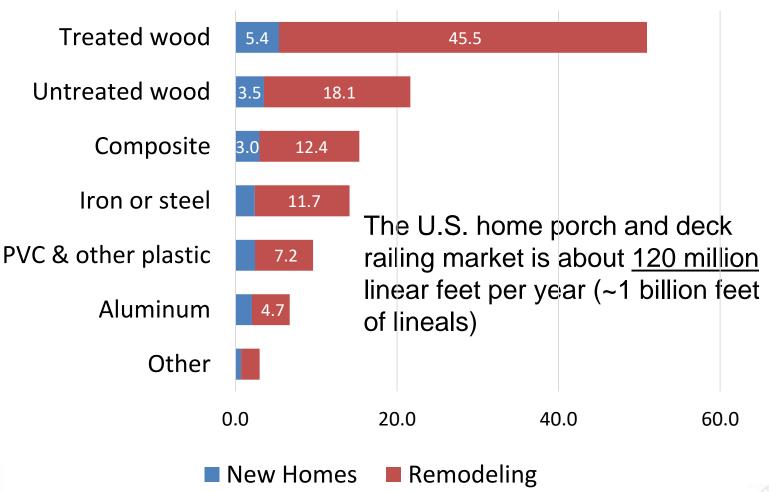


Porch and Deck Surfacing Material in U.S. Residential Remodeling



Porch and Deck Railing Systems on New Homes and Remodeling, 2017

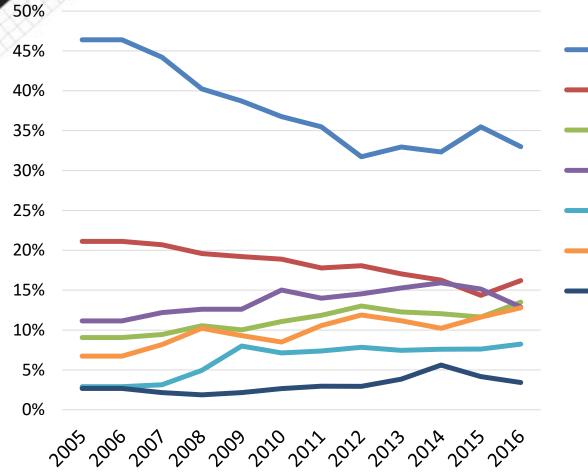
(millions of linear feet)





Source: Annual Builder & Consumer Practices Reports

Deck and Porch Railing in New U.S. Homes



- —Treated wood
- —Untreated wood
- —Composite
- —PVC & other plastic
- —Aluminum
- —Iron or steel
- Other

2017 Findings

Aluminum 13% (up)

PVC 13% (n.c.)

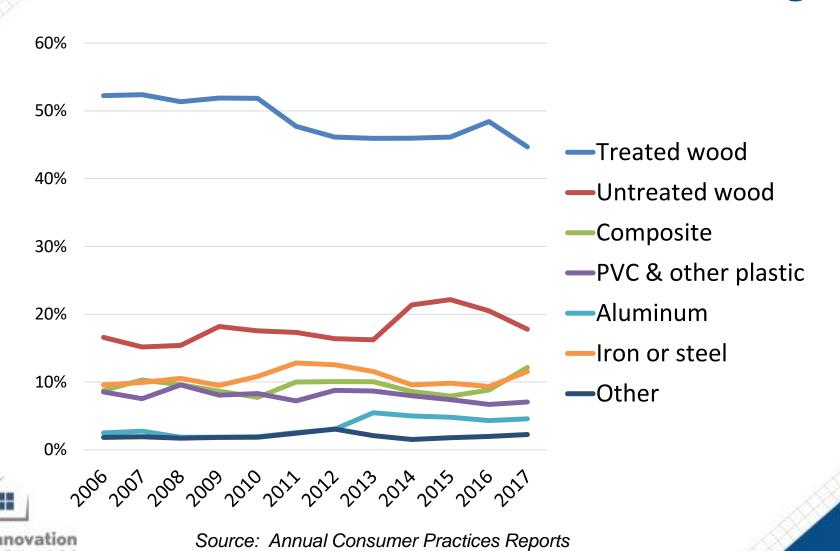
Treated Wood 33% (n.c.)

Untreated Wood 15% (down)

Composite 12% (down)

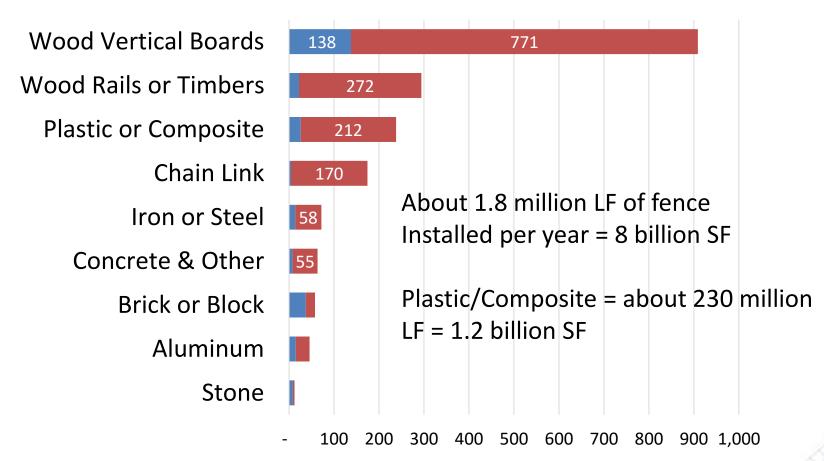


Deck and Porch Railing in U.S. Home Remodeling



Fences & Privacy Walls Installed in New Homes and Remodeling, 2017

(millions of LF)



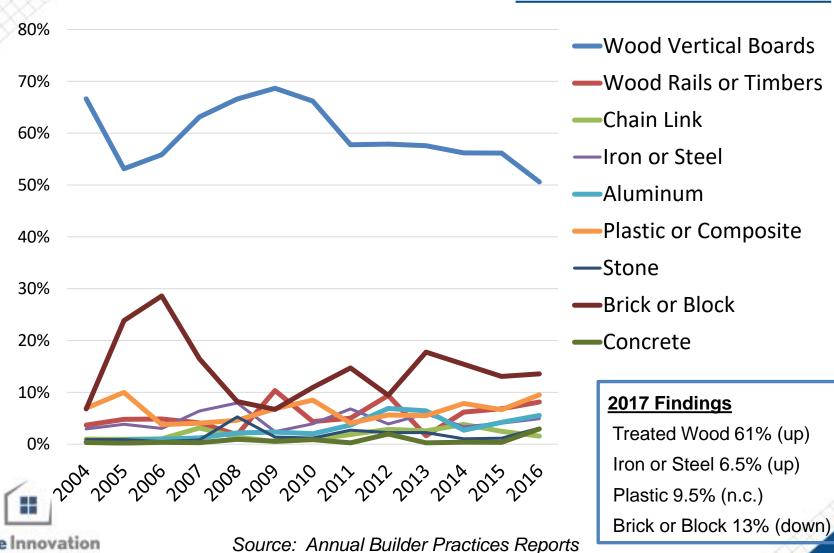
Residential Remodeling



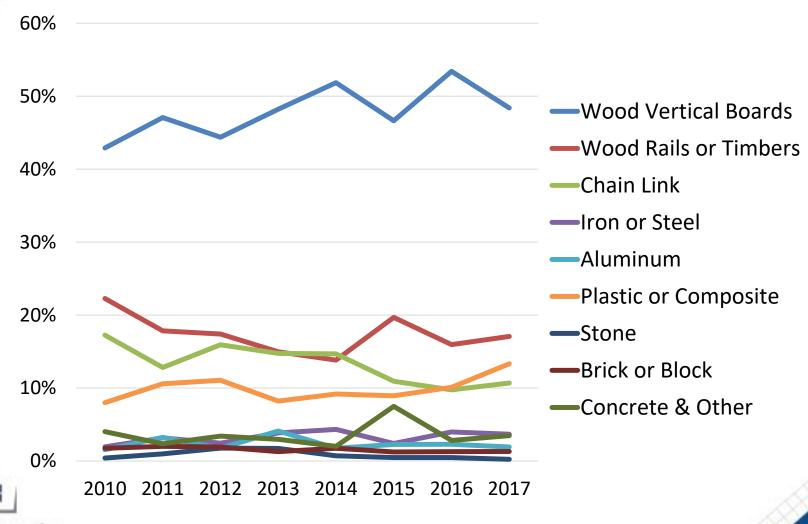
Source: Annual Builder & Consumer Practices Reports

New Homes

Fence & Privacy Wall Trends in New U.S. Homes



Fence & Privacy Walls Installed in U.S. <u>Home Remodeling</u>



Source: Annual Consumer Practices Reports

Some Pitfalls to New Building Product Introductions

- Product benefits someone other than specifier, purchaser or end-user (such as some labor saving innovations)
- Product requires systemic change in design/construction
 - Drop-in replacements have higher likelihood of success
- Wrongly assuming little emotional content in purchase decision...confidence, smart, or conveys personal values
- Benefits are difficult or disadvantageous to convey
 - When more than multiple logical points need to be made, or if benefits rest on hard-to-understand engineering principles
 - Involves mentioning of disasters, sickness, raises questions



Common Mistakes with New Building Product Introductions

- Entering the most regulated or complex applications first
 - Wall systems in very cold or high-wind areas, for example
- Sellers create value proposition that relies on purist view, requires all-or-nothing decision
 - Exterior trim & molding is a prime example: a single house may have four or more different exterior trim materials
- Failure to realize that home building & remodeling companies are businesses
 - Sales, design, marketing, regulations, code approvals, coordinating construction, financing, hiring & training & retaining employees
 - Your product can improve their home how about their business?
 - Some offer program assistance bidding, scheduling, financing, etc.

Common Mistakes with New Building Product Introductions

- New products address complaints or nuisances, but fail to really solve problems or create opportunities
 - Contractors will not always pay more for a product that is less heavy, less dusty, or less itchy
- Some new product benefits create unintended consequences—examples of issues with early Green homes
 - Ultra-low-flow fixtures and long wait times for hot water
 - Very high efficiency AC and high indoor humidity
 - Very tight homes and poor indoor air quality
- True advantages are often not learned until after the product has been on the market a while

How Switching to a New Product Can Impact Builders and Contractors

- Switching Costs—new products often require new place of purchase, training installers & supervisors, new tools
 - "Tool Programs" are one popular way to reduce switching cost
 - Field techs, design assistance, code consultation are common with successful launches
- There is an implied "risk premium" required by contractors for switching—so your product/service need to have <u>substantially</u> greater benefits or lower cost
- Remember that most installers do not read instructions, and they want the contractor to make decisions on how to install



New Product Strategies to Help Solve Construction Labor Shortage

- Reduce skills required (system that can allow unskilled worker to do job of journeyman, for example)
- Reduce crew size (run more crews with same workforce)
- Allowing one construction trade to do the work of two
- Fewer trips to the jobsite
- Reduce fatigue & jobsite injuries to keep workers longer
- Allow for easier payment of workers by piece rates
- Cautions: saving time for one worker does not always translate into overall time savings
- Focus innovation on <u>time-consuming</u> activities



Your New Product Installs So Easily, Anyone Can Do It...

- Anticipate resistance from some skilled trades
- Demonstration is very important to selling
- Consider non-traditional users, like
 - remodeling generalists
 - handymen who welcome alternatives that don't require special tools or training
- Consider do-it-yourselfers (prosumers, weekend warriors, etc.)



Management Labor Deficit

- Recent Home Innovation study of ASHRAE members revealed that there is a deficit management levels of construction companies – not just skilled tradespeople
 - The primary lack was project coordination and management
 - The skills were particularly lacking a deep knowledge of construction (not engineering) need jobsite experience and maturity to anticipate issues
- Technologies/apps/software solutions are available, but only tech saavy younger generation inclined to use them
 - Webinars to facilitate face-to-face contact
 - Tracking software to communicate real-time with building team
 - Communications apps



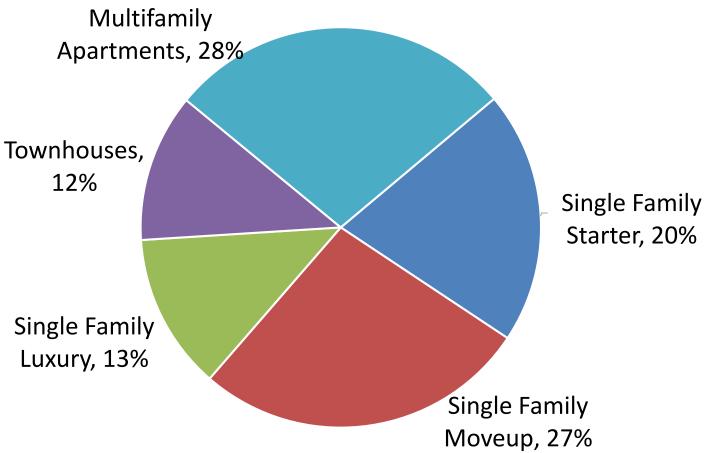
Industry Concentration Among New Home Builders

	Share of 2016 Total Starts	Total 2016 Starts of Smallest in the Group
Nation's Largest Builder	3%	41,652
Top 5 Builders	10%	14,229
Top 10 Builders	13%	6,098
Top 20 Builders	16%	2,790
Top 100 Builders	22%	403
Top 200 Builders	24%	149
All Builders Under 149 Starts	76%	1



Calculations Based on Builder Magazine's Builder 100 and NAHB-reported housing starts

New U.S. Home Starts by Category, 2016





Source: U.S. Census and Annual Builder Practices Reports

Value of New U.S. Homes Built 2016

	Average SF of Finished Floor Area	erage Selling rice (USD)	otal Value Ilions USD)
Townhouses	1,745	\$ 327,091	\$ 48
Multifamily Apartments	1,118	\$ 191,640	\$ 66
Single Family Starter	1,700	\$ 183,428	\$ 46
Single Family Moveup	2,535	\$ 364,136	\$ 121
Single Family Luxury	3,931	\$ 767,320	\$ 119





THANK YOU

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